

# QSA GLOBAL.

5 March 2020

Re: COVID-19 Impact on Supply Chain

Dear Customer,

There is understandable concern over the impact of COVID-19 on our customers and their business supply chains. At this point in time there is no sign of an impact on the supply chain for QSA or any likelihood of that changing soon. The majority of our hardware components are sourced from suppliers in a variety of US geographic locations. Our isotopes are sourced from multiple domestic and international suppliers and are not from areas currently affected by the virus. We have verified supply security with the key components of our electronic products. Certain other components we have already stocked up on to assure supply.

We are seeing an impact in the logistics of delivering our end-products to some parts of Asia most severely affected by COVID-19. These issues are handled on a case-by-case basis and usually involve some delays and cost increases but these are not insurmountable.

As an Illinois Tool Works (ITW) company, we are well-supported with the latest information and a broad range of enterprise resources. We will be constantly monitoring for any changes and adjusting to ensure a continued supply to keep our customers up and running during this challenging period. Since the situation regarding COVID-19 is evolving daily, we will always work to keep you informed of any changes that would affect your orders.

Sincerely,

Ed Shaffer



Director of Materials & Isotope Management